

HA Weather Waiver Bulletin #SC01

Issue Date: September 16, 2017

Reason for waiver: Schedule Change- AKLHNL HA446 Retimed

Effective for travel on/after December 3, 2017, the scheduled departure time for HA446 (AKL-HNL) will be moved 35 minutes earlier than originally scheduled time from 0030 to 2355 on the prior day. Since this results in a flight date change, customers' tickets must be reissued to reflect the new flight date/time.

A one-time change fee waiver will be extended to customers holding tickets issued on/before September 15, 2017, for travel on HA446 (AKL-HNL) on/after December 3, 2017.

Impacted Flight	Affected flight date(s)	New travel must be ticketed on/before
AKL to HNL, HA446 only	On/after December 3, 2017	October 21, 2017

Note: Tickets should not be reissued with INVOL in endorsement box and involuntary reroute (IROP) indicator should not be used.

**Policy Information**

1. Passenger must remain on the same flight and same seats and the only change permitted is to the flight departure date (one day earlier) and new departure time at 2355 to qualify for this waiver. The scheduled arrival time in HNL will not be changed.
2. Changes may only be made to change HA446 departure date to 2355 on the day prior to ticketed departure date, or to change arrival time of HA445 HNL-AKL to 2200 on same ticketed arrival date. All other changes made to ticketed flight HA446 or to any other flight sectors on the journey will be subject to applicable change rules for ticketed fare(s).
3. Normal rules for refunds will apply based on originally ticketed fare rules. Refunds are not permitted for non-refundable fares. Cancellation fees that apply to refundable fares will apply.
4. The rebooking process must be manually handled, as automated change rules are not equipped to apply this waiver.

5. All tickets that are reissued by HA or travel agency, must include the following in the Endorsements Box of the reissued/exchanged ticket: \*\*\***HAAKLRT17 CHNG**”, and \*\*\* **SSR OTHS/SW17 HAAKLRT17 CHNG**” must be added to PNR.
6. Unused tickets using Bulk/Net/Private fares should be referred back to issuing agency for handling based on terms of this waiver policy.
7. This waiver may be applied to changes made through HA Call Center or by issuing Travel Agent subject to the terms of this policy.